

Minuteful for Wound

Access manual

Versions Control

Version 3.0 - March 2026

1 Getting Started



1 Getting Started

1.1 Setting up your account

You will receive an email from users@healthy.io with a link to set a password. This link expires after 5 days, so please complete the set up as soon as possible.

- ➔ If your link has expired, please contact woundsupportuk@healthy.io and we will issue a new one
- ➔ Once you have set your password, you can login to the app and portal using your NHS email and the password you have set



Hi Martha Smith,

Here's a link to set your password for your Healthy.io account. This link will be valid for use in the next **5 days**.

[Set my password](#)

If your link is no longer valid, follow the instructions below:

1. In the login page of the portal, enter your email address and click "Log in"
2. On the next page, click "Don't remember your password?"

Thanks,
The Healthy.io Team

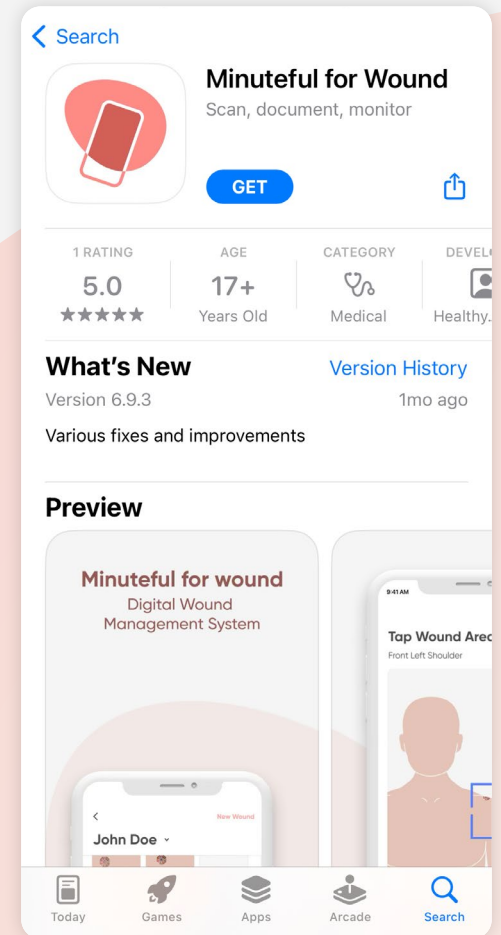
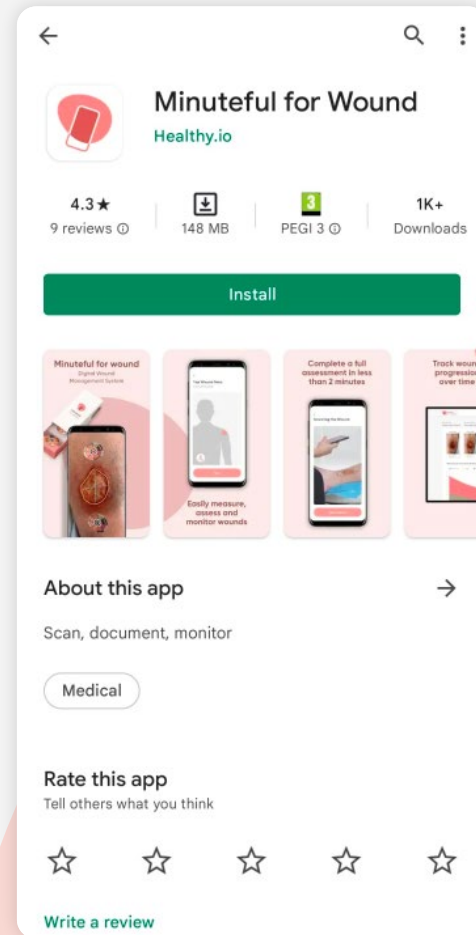
If you're unable to reach the login page or need any other assistance, please contact our support team at users@healthy.io

1 Getting Started

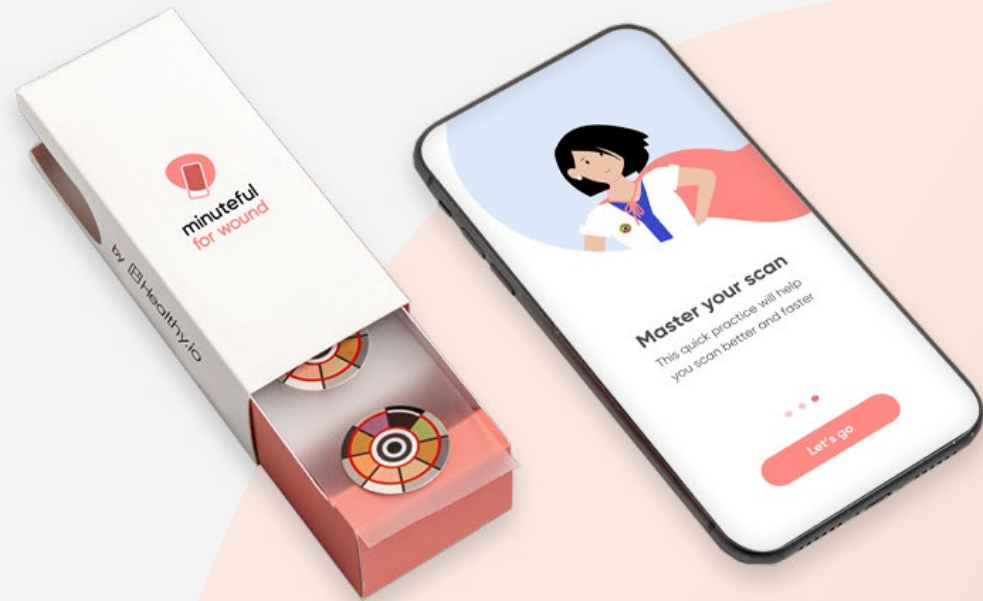
1.2 Downloading the app

If the app is not already on your device, you can download it from your device's app store (Apple App Store, Android Play Store, etc.).

- ➔ Search for 'Minuteful for Wound'
- ➔ Select 'Install'
- ➔ If 'Minuteful for Wound' does not appear in your search, please contact your IT department for support with accessing it on your device



2 The app



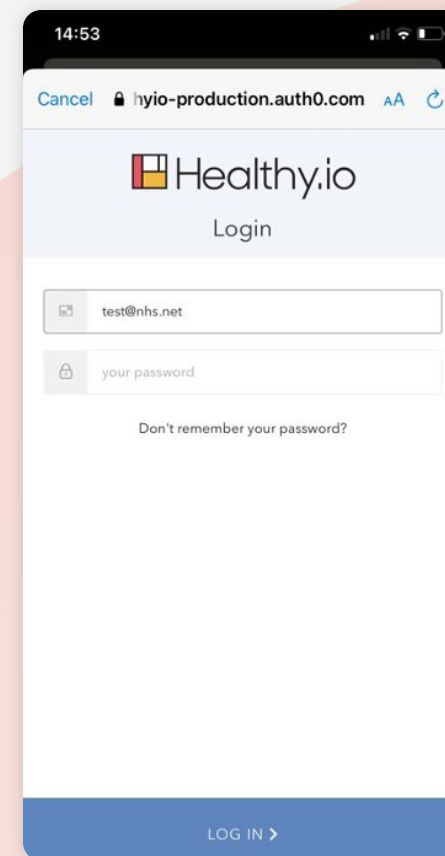
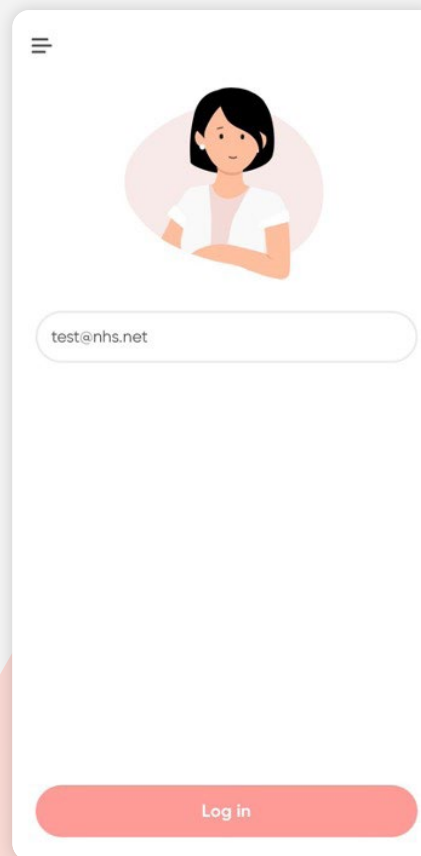
2 The app

The app is your toolkit. This is what you will use to complete a scan and the wound assessment.

2.1 Logging in

Your username is the email address used to set up your account (in the UK, this will be your NHS email).

- ➔ If you have forgotten your password or are having any issues logging in, select 'Don't remember your password?', and enter your email. We will then send you a link to reset your password. If you cannot log in as you do not yet have an account, please contact: woundsupportuk@healthy.io
- ➔ When you open the app, you will be asked to input your email address, then you will be taken to a second page to input your password

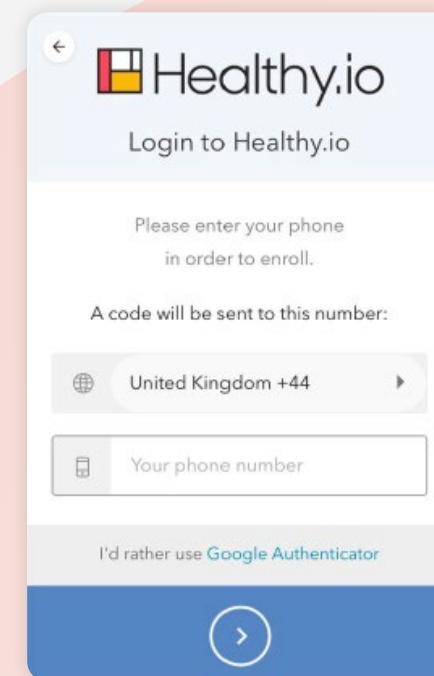
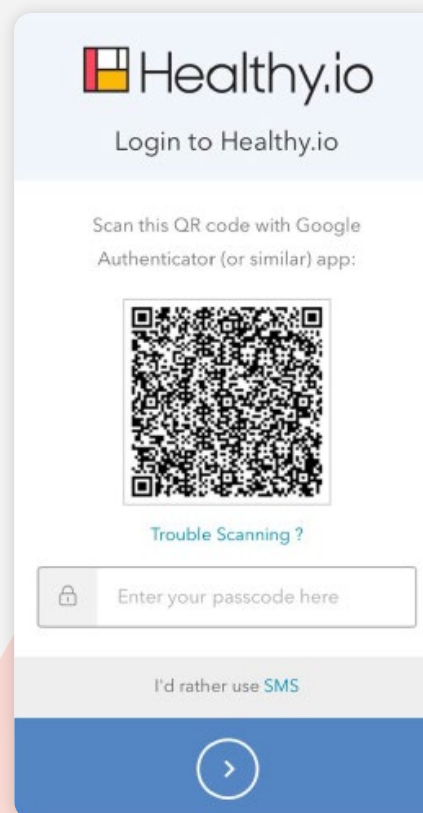


2 The app

2.2 Two factor authentication

To comply with NHS Digital Technology Assessment Criteria (DTAC), two factor authentication (2FA) will be set up for some users with certain privileges.

- ⇒ If you select 'Remember this browser', you will be asked to complete 2FA every 30 days. Otherwise, you will be asked each time you open the app
- ⇒ The easiest way to complete 2FA is by SMS. Select 'I'd rather use SMS'
- ⇒ Input your country code and phone number. The phone number does not need to be the same as the device you are using if it is a shared device or an iPad. The phone number is only used to receive the SMS, this information is not stored



2 The app

2.2 Two factor authentication



- ➔ Enter the code received in the SMS
- ➔ Select 'Remember this browser'.
This means you will not need to complete 2FA for another 30 days
- ➔ If you do not select this box you will need to complete 2FA each time you log in to the app

Healthy.io
Login to Healthy.io

WE'VE SENT AN SMS TO: +44

In order to confirm enrollment we need to confirm your phone. Please enter the received code.

Enter the 6-digit code

Remember this browser

>

Healthy.io
Login to Healthy.io

WE'VE SENT AN SMS TO: +44

In order to confirm enrollment we need to confirm your phone. Please enter the received code.

Enter the 6-digit code

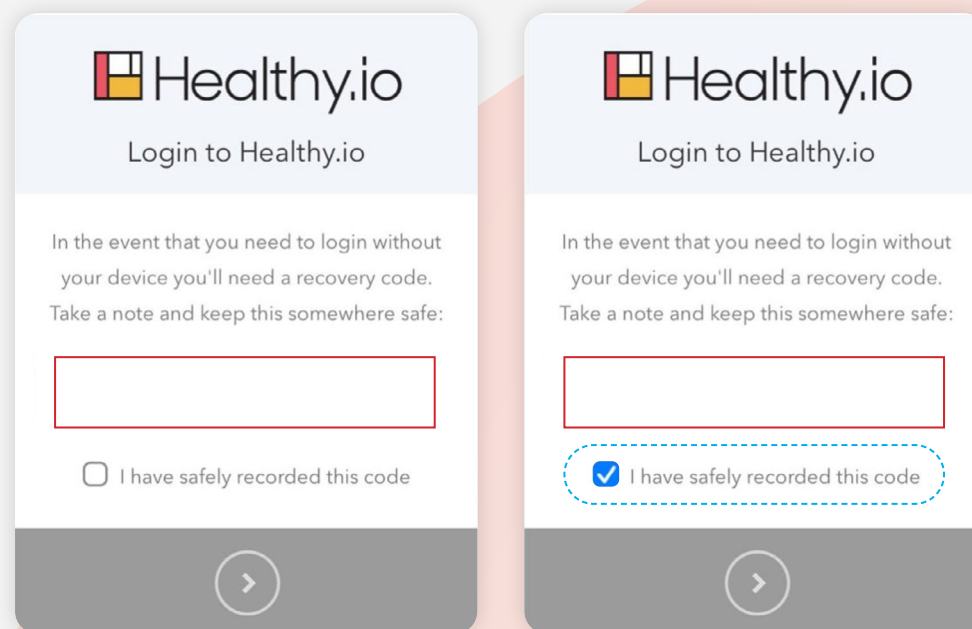
Remember this browser

>

2.2 Two factor authentication



- ➔ Safely record your recovery code
- ➔ Select 'I have safely recorded this code'

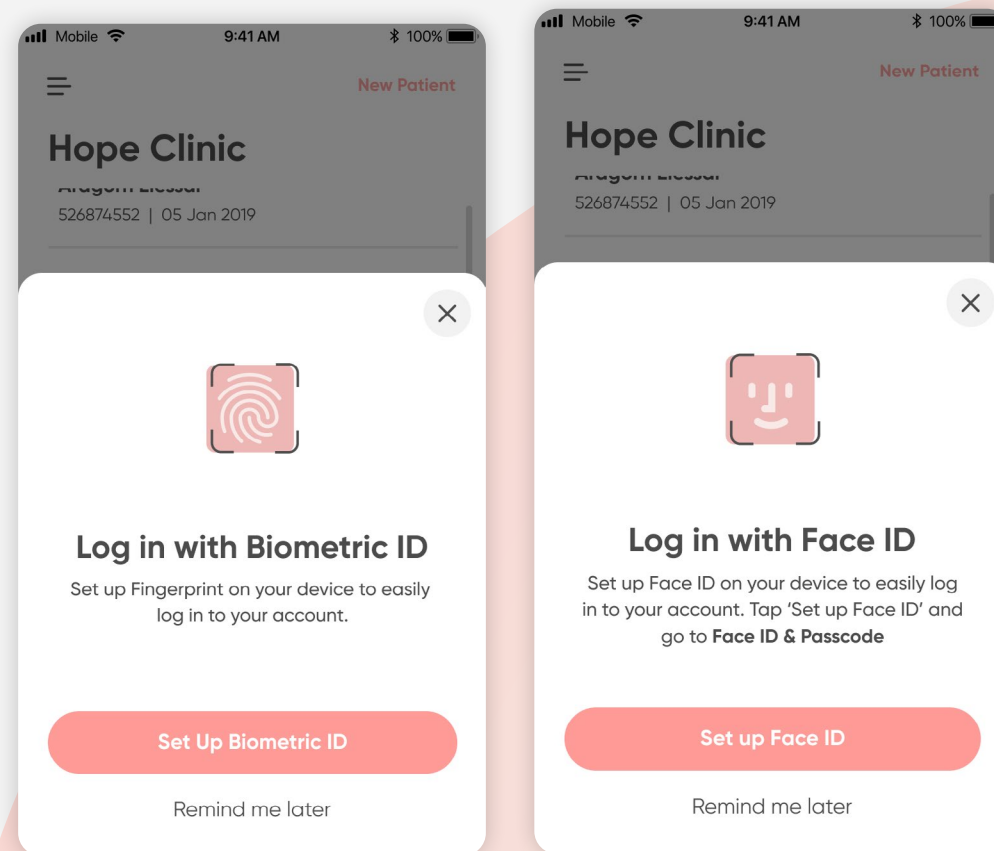


2 The app

2.3 Biometric login



- ➔ Set up Face ID or fingerprint on your device which is found under the operating system settings.
- ➔ Enable biometric login in app - Next time you log in, you can use the Face ID or fingerprint that is saved on this device to more easily access your account and for documenting while offline.



For any assistance, obtaining a printed copy or in case of a serious incident that has occurred in relation to the device, please contact

woundsupport@healthy.io

